

## SurePower Innovation™

**Claims** automates your entire claims department. The module assists in all necessary steps for claims management of property & casualty policies. The system supports multiple claimants and multiple claims under each claimant. It supports diary and note entries to help in claim settlement and in meeting Department of Insurance regulations. A comprehensive correspondence system is integrated to allow easy letter and correspondence generation via paper or electronically. The system integrates to the Payables module for check issuance and bank account reconciliation.

When a new claim is opened, the system automatically checks the policy for effective date range and coverage. If an in force policy is located, all applicable coverage information is automatically transferred from the policy to the claim along with reinsurance information present on the policy or in the company wide reinsurance tables. The system is capable of calculating and billing all reinsurance on the claim with the ability to transfer reinsurance recoverables to the Billing system for receipt tracking.

When transactions are processed for a claim, the system logs all activity and keeps detailed information for future review or inquiry. All transactions are tied to the proper policy coverage for

coverage limit verification and loss statistics information is calculated to provide detail statistical reporting for the company.

Features include:

- ✓ Ability to build claims with no policy information present
- ✓ Coverage verification
- ✓ Multiple claimants/claims
- ✓ Ability to track current and expected salvage, subrogation, and deductible recovery
- ✓ Immediate and batch check issuance
- ✓ 1099 tracking
- ✓ Litigation tracking
- ✓ Catastrophe tracking
- ✓ Comprehensive security
- ✓ Ability to keep expense reserves open when closing Indemnity
- ✓ Sophisticated diary and workflow functionality
- ✓ Sophisticated correspondence functionality
- ✓ Support of fast track payments
- ✓ Duplicate claim checking
- ✓ Multiple payment options
- ✓ Average reserving
- ✓ Ability to find a claim by virtually any data on the claims including:
  - Insured
  - Claimant
  - Address
  - Policy number

- Claim number
- Check Number

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